NORTH NELSON WATER DISTRICT
5555 LOUISVILLE ROAD
P.O. BOX 25
COX'S CREEK, KY 40013

During normal business hours (Monday thru Friday 7:30am to 4:00pm), phone calls should go to the District office at **502-348-8342.**

You can visit our website, www.northnelsonwater.org, to pay with a credit card, debit and various other payment methods. Fees do apply.

The following are emergency numbers you should have in case of emergency or Water Outages after normal hours, on weekends and holidays:

North Nelson Water Staff
Cole Cissell, General Manager.....(502)507-5606
Logan Werner, Field Operator.....(502)507-4629
Pam Shouse, Administrative Assistant.....(502)331-1216
Susy Duncan, Office Manager.....(502)331-1216

Board Members
Robert Cecil, Commissioner
Bobby Greenwell, Commissioner
O.J. Stein, Commissioner

Sample Bill:

NORTH NELSON WATER DISTRICT
PO BOX 25
COX'S CREEK KY 40013

FIRST CLASS MAIL
U.S. POSTAGE PAID
COX'S CREEK KY
PERMIT NO. 5

Presorted First-Class

ACCOUNT SERVICE AT DATES	119-30355-XX 02/24/26 DURANGO DRIVE 01/05/26 THRU 02/04/26 - Service Dates

SVC	PREVIOUS	CURRENT	USAGE	CODE
WT	203	214	11	
WATER			17.20	
SEWER - if Applies			33.19	
SCH TAX			.52	

BILL DATE	02/24/26 - Billing Date
NET BILL	50.91 - Due by 10th
GROSS BILL DUE AFTER	55.95 - with 10% Penalty 03/10/26 Due by 20th

1100 Gallons Usage

BANK DRAFT MEMO
DO NOT REMIT

Go to tapwaterinfo.com/northnelson to view your Drinking Water Quality Report. Call 502-348-8342 to request a copy.

RETURN SERVICE REQUESTED
Acct#
119-30355-XX

GROSS DUE AFTER	55.95 03/10/26	NET DUE NOW	50.91

DURANGO DR
COXS CREEK KY 40013-6663

NORTH NELSON WATER DISTRICT P.O. BOX 25 COX'S CREEK, KENTUCKY 40013 (502) 348-8342

Automatic Bank Draft Payment Plan

I. Eligibility:

All members of the District who agree to the conditions set forth in this policy are eligible.

A. A member may elect to enter the Automatic Bank Payment Plan at any time, provided the consumer's credit history for the previous twelve(12) months does not indicate a returned check.

B. The member shall complete and sign a standard "Automatic Bank Draft Payment Plan" at least ten (10) days before the member's billing cycle. This time period is established so verification of bank routing codes, address of bank, etc. may be made.

C. The member's billing card will indicate a draft payment for the entire amount due. The column at the bottom entitled "Net Amount Due" will be the amount deducted from the account.

D. The bank draft payment will be processed on the 10th of each month, or the next business day if the 10th is on a weekend or Holiday.

II. Description of Plan

Members using the Automatic Bank Draft Payment Plan will authorize the financial institution they designate to pay their monthly water bill. The member agrees that each payment shall be the same as if were a check or withdrawal personally signed and authorized by the member.

III. Conditions of Plan

A. If payment is not made because of insufficient funds or any other condition over which the member has direct control while enrolled in the Automatic Bank Draft Plan, the Plan will be terminated. If the condition is determined to be the fault of the financial institution, with the District advised in writing by the financial institution, the member will immediately be restored to the Plan.

B. The Member may elect to terminate the Automatic Bank Draft Plan in writing before (Billing) 22nd of the month. The financial institution and the District will reserve the right to terminate the payment plan with written notice to the member outlining the reason for the termination.

IN ORDER TO PROCESS YOUR TRANSACTION, PLEASE PROVIDE THE FOLLOWING INFORMATION AND A VOIDED CHECK FROM YOUR BANK.

Name of Bank, Savings & Loan or Credit Union you wish to pay your monthly water bill:

_____ Checking_____ Savings_____

Your Bank Account #_____

Bank Routing#_____

Cell#_____ Work#_____ Home#_____

I have read the agreement regarding North Nelson Water District Bank Draft Payment Plan and agree to abide by the terms and conditions as stated.

Sign Here_____ Date_____

North Nelson Acct Name:_____ North Nelson Acct#_____

Address:_____

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. _____

Nineteenth Revised SHEET NO. 2

North Nelson Water District
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

Eighteenth Revised SHEET NO. 2

Rates and Charges

Monthly Water Rates

All Meter Sizes

First 2,000 Gallons	$ 17.40	Minimum Bill	(I)
Next 3,000 Gallons	0.00536	Per Gallon	(I)
Next 5,000 Gallons	0.00481	Per Gallon	(I)
Over 10,000 Gallons	0.00444	Per Gallon	(I)
Truck Loading Stations	0.00831	Per Gallon	(I)

DATE OF ISSUE January 19, 2026
Month / Date / Year

DATE EFFECTIVE February 2, 2026
Month / Date / Year

ISSUED BY /s/Colin S. Cissell
(Signature of Officer)

TITLE General Manager

By Authority Of Order Of The Public Service Commission
IN CASE NO. 2026-00002 DATED 2/20/2026

KENTUCKY
PUBLIC SERVICE COMMISSION
Linda C. Bridwell
Executive Director

Linda C. Bridwell

EFFECTIVE
2/2/2026
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

THE CITY OF

BARDSTOWN

BOURBON CAPITAL OF THE WORLD™

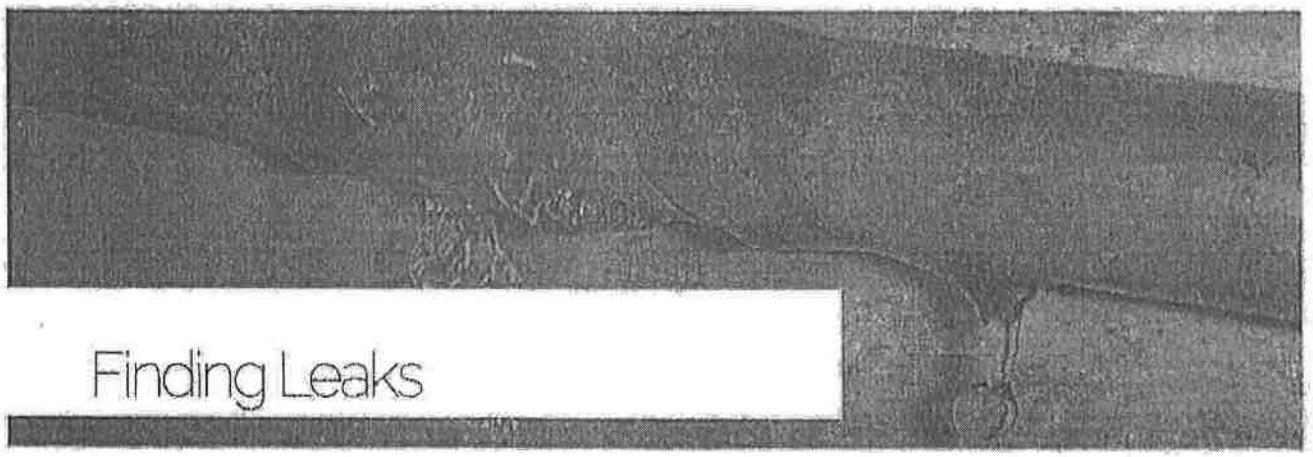
Sewer Rate January 1, 2026

Existing Sewer Rates

Based on Water Use		Inside City	Outside City
First	2,000	$25.30 Min. Bill	$27.78 Min. Bill
All Over	2,000	$6.37 /1,000 gal.	$8.30 /1,000 gal.
Ave. Residential Monthly Bill uses 4000 gallons		$38.04 Ave. Res. Bill	$44.38 Ave. Res. Bill

New Sewer Rates effective 1/1/2026

Based on Water Use		Inside City	Outside City
First	2,000	$30.47 Min. Bill	$33.19 Min. Bill
All Over	2,000	$6.94 /1,000 gal.	$6.94 /1,000 gal.
Ave. Residential Monthly Bill uses 4000 gallons		$44.35 Ave. Res. Bill	$47.07 Ave. Res. Bill
CPI Increase		$5.17 to Min. Bill	$5.41 to Min. Bill
		$6.31 to Ave. Res. Bill	$2.69 to Ave. Res. Bill



Finding Leaks

Detecting Leaks:

If you suspect you have a leak and don't see water running, here are some steps you can take to track down the potential leak:

Walk along the water line going to your house in your yard. Look for these physical signs of a leak...

- Grass that is greener than other areas
- Bleached out grass
- A puddle (even a small one) when it should be dry
- Grass that is taller or more lush than other areas
- Spongy ground

All of these signify a possible leak and should be addressed immediately to avoid high water bills!

Leak Adjustments

North Nelson Water District offers its customers a once a year leak adjustments. Adjustments are available once every 12 months and are provided based on customer receipt showing leak fixed or contractor receipt.

Finding and Repairing Leaks:

If you suspect you have a leak, follow these steps to try to find it:

- Find your meter
- Open the lid to your meter
- Clean dirt and/or debris off the register
- Watch your meter for 5 minutes to see if black triangle or red circle is turning.
- If it's turning, check to make sure no faucets are on in the house
- Turn off any valves going to any barns or outbuildings to isolate leak.
- Go back and check the meter to see if it's still turning after you shut each valve off until meter stops turning.

You have successfully found the leak! Take steps to fix the leak as soon as possible, and be sure to call our office for a once a year leak adjustment.

Water Quality Report

Here are some helpful hints to detect water leaks at a residence:

1. **Monitor your water bill**: If you receive a water bill that is unusually high and you haven't been using excess water, you may have a leak.

2. **Check the water meter**: If you suspect a leak, monitoring your home's water meter will give you a definitive answer. The meter is often located beneath a manhole-type cover near the street. Turn off all water faucets in your home and make sure the washing machine and dishwasher are not running. Check the water meter and make a note of the numbers you see. Come back in an hour and check again. If the numbers have changed, there's a leak somewhere.

3. **Look for patches of greener grass**: If an area in your yard is much greener (and grows faster) than the rest of the grass, it could indicate the spot where a buried water line is leaking.

4. **Inspect the water heater**: Check the water heater for signs of leaks, such as puddles of water around the base of the heater or rusted pipes.

5. **Check for discoloration on the walls and ceiling**: If you notice any discoloration on the walls or ceiling, it could be a sign of a water leak. The discoloration may appear as a yellow or brown stain, or it may be a darker color if the leak has been going on for a while.

6. **Listen for dripping sounds**: If you hear dripping sounds coming from the walls or ceiling, it could be a sign of a water leak. The sound may be faint, but it's worth investigating.

7. **Use food coloring to check for toilet leaks**: Put a few drops of food coloring in the tank of your toilet. Wait for about 30 minutes without flushing. If the water in the bowl changes color, there's a leak in the toilet.